

BE READY
FOR DELIVERY

ESP
ACE
WELL
DONE



REMINDER BEFORE ACCEPTING YOUR DELIVERY

We have among the best standards regarding **DELIVERY**, **QUALITY** and **SERVICE** of our products.

+ STEP 1

CHECK THE CONDITION
OF YOUR DELIVERY



PLEASE, make sure your parcels are in good condition before accepting them.

+ STEP 2

REPORT ANY DAMAGE?



Unfortunately, damage can happen during transit even with the best intentions.

- 1- **TAKE PHOTOS** of the damaged items;
- 2- **SHOW THEM** to the transporter;
- 3- **NOTE IT** on the *Bill Of Lading*;
- 4- **SIGN** the *Bill Of Lading*.

CONTACT YOUR SALES REPRESENTATIVE
as soon as you can.

+ STEP 3

BILL OF LADING



Your order is complete?
Everything is good?

You can sign the *Bill Of Lading*.

